CONSOLIDATED STATEMENTS OF INCOME (LOSS) THREE MONTHS ENDED SEPTEMBER 30, 2014 AND 2013

(UNAUDITED)

(Dollars in millions, except per share amounts; shares in thousands)

		Three months ended September 30, 2014			Three mont	hs ended September 30			
	_	As reported	Less special items	As adjusted excluding special items (Non-GAAP)	As reported	Less special items	As adjusted excluding special items (Non-GAAP)	Increase (decrease) as reported	Increase (decrease) excluding special items
OPERATING REVENUES* Strategic Legacy Data integration Other	\$	2,310 1,769 185 250 4,514		2,310 1,769 185 250 4,514	2,212 1,892 163 248 4,515		2,212 1,892 163 248 4,515	4.4% (6.5%) 13.5% 0.8% (0.0%)	4.4% (6.5%) 13.5% 0.8% (0.0%)
OPERATING EXPENSES Cost of services and products Selling, general and administrative Depreciation and amortization Impairment of goodwill	_ 	1,975 823 1,097 - 3,895	2 (I) 28 (I)	1,973 795 1,097 - 3,865	1,918 1,047 1,135 1,100 5,200	3 (3) 252 (3) 1,100 (4) 1,355	1,915 795 1,135 - 3,845	3.0% (21.4%) (3.3%) (100.0%) (25.1%)	3.0% 0.0% (3.3%) 0.0% 0.5%
OPERATING INCOME (LOSS)		619	(30)	649	(685)	(1,355)	670	(190.4%)	(3.1%)
OTHER INCOME (EXPENSE) Interest expense Other income, net Income tax expense		(325) 5 (111)	11 (2)	(325) 5 (122)	(329) 9 (40)	99 (5)	(329) 9 (139)	(1.2%) (44.4%) 177.5%	(1.2%) (44.4%) (12.2%)
NET INCOME (LOSS)	\$	188	(19)	207	(1,045)	(1,256)	211	(118.0%)	(1.9%)
BASIC EARNINGS (LOSS) PER SHARE DILUTED EARNINGS (LOSS) PER SHARE	\$ \$	0.33 0.33	(0.03) (0.03)	0.37 0.36	(1.76) (1.76)	(2.11) (2.11)	0.35 0.35	(118.8%) (118.8%)	5.7% 2.9%
AVERAGE SHARES OUTSTANDING Basic Diluted		565,965 567,432		565,965 567,432	594,587 594,587		594,587 595,747	(4.8%) (4.6%)	(4.8%) (4.8%)
DIVIDENDS PER COMMON SHARE	\$	0.540		0.540	0.540		0.540	0.0%	0.0%

SPECIAL ITEMS

- (1) Includes severance costs associated with recent headcount reductions (\$14 million) and integration costs associated with our acquisition of Qwest (\$16 million).
- (2) Income tax benefit of Item (1).
- (3) Includes a litigation reserve (\$233 million), severance costs associated with reduction in force initiatives (\$3 million), integration and retention costs associated with our acquisition of Qwest (\$9 million), integration costs associated with our acquisition of Savvis (\$1 million) and an impairment of an office building (\$9 million).
- (4) Non-cash, non-tax deductible goodwill impairment charge of (\$1.1 billion).
- (5) Income tax benefit of Item (3).

^{*}During 2013, we reallocated the discounts on our bundled services (local, long distance, and broadband) to the component products and services. The net effect of the bundled services reallocation was a reclassification of certain revenues from legacy services to strategic services. Also in 2013, we reallocated our CLEC revenues into their component products and services. The net effect of this CLEC reallocation was a reclassification of certain revenues from strategic services to legacy services. The 2013 information presented here has been restated to reflect these reclassifications.

CONSOLIDATED STATEMENTS OF INCOME (LOSS) NINE MONTHS ENDED SEPTEMBER 30, 2014 AND 2013 (UNAUDITED)

(Dollars in millions, except per share amounts; shares in thousands)

		Nine months ended September 30, 2014		Nine mont	hs ended September 30				
		As reported	Less special items	As adjusted excluding special items (Non-GAAP)	As reported	Less special items	As adjusted excluding special items (Non-GAAP)	Increase (decrease) as reported	Increase (decrease) excluding special items
OPERATING REVENUES*									
Strategic	\$	6,889		6,889	6,562		6,562	5.0%	5.0%
Legacy		5,401		5,401	5,767		5,767	(6.3%)	(6.3%)
Data integration		546		546	470		470	16.2%	16.2%
Other		757		757	754		754	0.4%	0.4%
	_	13,593	<u> </u>	13,593	13,553	<u> </u>	13,553	0.3%	0.3%
OPERATING EXPENSES									
Cost of services and products		5,872	12 (1)	5,860	5,587	9 (4)	5,578	5.1%	5.1%
Selling, general and administrative		2,497	111 (1)	2,386	2,679	300 (4)	2,379	(6.8%)	0.3%
Depreciation and amortization		3,297	()	3,297	3,375	,	3,375	(2.3%)	(2.3%)
Impairment of goodwill		· -		· -	1,100	1,100 (5)	· -	(100.0%)	0.0%
	_	11,666	123	11,543	12,741	1,409	11,332	(8.4%)	1.9%
OPERATING INCOME		1,927	(123)	2,050	812	(1,409)	2,221	137.3%	(7.7%)
OTHER INCOME (EXPENSE)									
Interest expense		(981)		(981)	(970)		(970)	1.1%	1.1%
Other income, net		7	(14) (2)	21	52	37 (6)	15	(86.5%)	40.0%
Income tax expense		(369)	47 (3)	(416)	(372)	131 (7)	(503)	(0.8%)	(17.3%)
NET INCOME (LOSS)	\$	584	(90)	674	(478)	(1,241)	763	(222.2%)	(11.7%)
BASIC EARNINGS (LOSS) PER SHARE	\$	1.03	(0.16)	1.18	(0.79)	(2.05)	1.26	(230.4%)	(6.3%)
DILUTED EARNINGS (LOSS) PER SHARE	\$	1.02	(0.16)	1.18	(0.79)	(2.05)	1.26	(229.1%)	(6.3%)
AVERAGE SHARES OUTSTANDING									
Basic		569,472		569,472	606,104		606.104	(6.0%)	(6.0%)
Diluted		570,640		570,640	606,104		607,474	(5.9%)	(6.1%)
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DIVIDENDS PER COMMON SHARE	\$	1.62		1.62	1.62		1.62	0.0%	0.0%

SPECIAL ITEMS

- (1) Includes severance costs associated with recent headcount reductions (\$66 million), integration and retention costs associated with our acquisition of Qwest (\$41 million) and the impairment of two office buildings (\$18 million), less the offsetting impact of a litigation settlement in the amount of \$2 million.
- (2) Impairment of a non-operating investment (\$14 million).
- (3) Income tax benefit of Item (1).
- (4) Includes a litigation reserve (\$233 million), severance costs associated with reduction in force initiatives (\$14 million), integration and retention costs associated with our acquisition of Qwest (\$27 million), integration, severance, and retention costs associated with our acquisition of Savvis (\$8 million), an accounting adjustment (\$18 million) and an impairment of an office building (\$9 million).
- (5) Non-cash, non-tax deductible goodwill impairment charge of (\$1.1 billion).
- (6) Gain on the sale of a non-operating investment (\$32 million) and settlements of other non-operating issues (\$5 million).
- (7) Income tax benefit of Items (4) and (6) and a favorable federal income tax settlement (\$33 million).

*During 2013, we reallocated the discounts on our bundled services (local, long distance, and broadband) to the component products and services. The net effect of the bundled services reallocation was a reclassification of certain revenues from legacy services to strategic services. Also in 2013, we reallocated our CLEC revenues into their component products and services. The net effect of this CLEC reallocation was a reclassification of certain revenues from strategic services to legacy services. The 2013 information presented here has been restated to reflect these reclassifications.

RECONCILIATION OF NON-GAAP FINANCIAL MEASURES

(UNAUDITED)

(Dollars in millions)

	Three months ended September 30, 2014			Three months ended September 30, 2013			
	_	As reported	Less special items	As adjusted excluding special items	As reported	Less special items	As adjusted excluding special items
Operating cash flow and cash flow margin Operating income (loss)	\$	619	(30) (1)	649	(695)	(1,355) (2)	670
Add: Depreciation and amortization	\$	1,097	(30) (1)	1,097	(685) 1,135	(1,555) (2)	
Add: Depreciation and amortization Add: Impairment of goodwill		1,097	-	1,097	1,100	1,100 (3)	1,135
Operating cash flow		1,716	(30)	1,746	1,550	(255)	1,805
Operating cash now	Ψ	1,710	(30)	1,740	1,550	(233)	1,005
Revenues	\$	4,514	<u>-</u>	4,514	4,515	-	4,515
Operating income (loss) margin (operating income (loss) divided by revenues)	_	13.7%		14.4%	(15.2%)		14.8%
Operating cash flow margin (operating cash flow divided by revenues)		38.0%		38.7%	34.3%		40.0%
Free cash flow Operating cash flow			\$	5 1,746			1,805
Less: Cash paid for income taxes, net of refunds			4	2			1
Less: Cash paid for interest, net of amounts capitalized				(262)			(268)
Less: Capital expenditures (4)				(711)			(786)
Add: Other income				5			9
Free cash flow (5)			\$	780			761

SPECIAL ITEMS

- (1) Includes severance costs associated with recent headcount reductions (\$14 million) and integration costs associated with our acquisition of Qwest (\$16 million).
- (2) Includes a non-cash, non-tax deductible goodwill impairment charge (\$1.1 billion), a litigation reserve (\$233 million), severance costs associated with reduction in force initiatives (\$3 million), integration and retention costs associated with our acquisition of Qwest (\$9 million), integration costs associated with our acquisition of Savvis (\$1 million) and an impairment of an office building (\$9 million).
- (3) Non-cash, non-tax deductible goodwill impairment charge of (\$1.1 billion).
- (4) Excludes \$1 million in third quarter 2014 and \$15 million in third quarter 2013 of capital expenditures related to the integration of Qwest and Savvis.
- (5) Excludes special items identified in items (1) and (2).

RECONCILIATION OF NON-GAAP FINANCIAL MEASURES (UNAUDITED)

(Dollars in millions)

	Nine months ended September 30, 2014			Nine months ended September 30, 2013			
		As reported	Less special items	As adjusted excluding special items	As reported	Less special items	As adjusted excluding special items
Operating cash flow and cash flow margin							
Operating income	\$	1,927	(123) (1)	2,050	812	(1,409) (2)	2,221
Add: Depreciation and amortization		3,297	-	3,297	3,375	-	3,375
Add: Impairment of goodwill		<u> </u>	<u>-</u>		1,100	1,100 (3)	
Operating cash flow	\$	5,224	(123)	5,347	5,287	(309)	5,596
Revenues	\$	13,593	<u>-</u>	13,593	13,553	<u>-</u>	13,553
Operating income margin (operating income divided by revenues)	_	14.2%		15.1%	6.0%		16.4%
Operating cash flow margin (operating cash flow divided by revenues)		38.4%		39.3%	39.0%		41.3%
Free cash flow							
Operating cash flow			\$	5,347			5,596
Less: Cash paid for income taxes, net of refunds				(21)			(45)
Less: Cash paid for interest, net of amounts capitalized				(934)			(915)
Less: Capital expenditures (4)				(2,096)			(2,181)
Add: Other income				21			15
Free cash flow (5)			\$	2,317			2,470

SPECIAL ITEMS

- (1) Includes severance costs associated with recent headcount reductions (\$66 million), integration and retention costs associated with our acquisition of Qwest (\$41 million) and the impairment of two office buildings (\$18 million), less the offsetting impact of a litigation settlement in the amount of \$2 million.
- (2) Includes a non-cash, non-tax deductible goodwill impairment charge (\$1.1 billion), a litigation reserve (\$233 million), severance costs associated with reduction in force initiatives (\$14 million), integration and retention costs associated with our acquisition of Qwest (\$27 million), integration, severance, and retention costs associated with our acquisition of Savvis (\$8 million), an accounting adjustment (\$18 million) and an impairment of an office building (\$9 million).
- (3) Non-cash, non-tax deductible goodwill impairment charge of (\$1.1 billion).
- (4) Excludes \$17 million in 2014 and \$30 million in 2013 of capital expenditures related to the integration of Qwest and Savvis.
- (5) Excludes special items identified in items (1) and (2).

SUPPLEMENTAL NON-GAAP INFORMATION - ADJUSTED DILUTED EPS THREE MONTHS ENDED SEPTEMBER 30, 2014 AND 2013 AND NINE MONTHS ENDED SEPTEMBER 30, 2014 AND 2013 (UNAUDITED)

(Dollars in millions, except per share amounts)

	-	Three mont	ths ended	Nine months ended		
	-	Septenber 30, 2014 (excluding special items)	September 30, 2013 (excluding special items)	Septenber 30, 2014 (excluding special items)	September 30, 2013 (excluding special items)	
Net income *	\$	207	211	674	763	
Add back:						
Amortization of customer base intangibles:						
Qwest		212	226	647	690	
Embarq		24	29	83	97	
Savvis		15	15	46	45	
Amortization of trademark intangibles:						
Qwest		4	9	15	32	
Savvis		-	2	5	6	
Amortization of fair value adjustment of long-term debt:						
Embarq		1	1	4	3	
Qwest		(12)	(14)	(36)	(48)	
Subtotal	-	244	268	764	825	
Tax effect of above items		(92)	(104)	(290)	(321)	
Net adjustment, after taxes		152	164	474	504	
Net income, as adjusted for above items	\$	359	375	1,148	1,267	
Weighted average diluted shares outstanding		567.4	595.7	570.6	607.5	
Diluted EPS (excluding special items)	\$	0.36	0.35	1.18	1.26	
Adjusted diluted EPS as adjusted for the above-listed purchase accounting intangible and interest amortizations (excluding special items)	\$	0.63	0.63	2.01	2.09	

The above schedule presents adjusted net income and adjusted diluted earnings per share (both excluding special items) by adding back to net income and diluted earnings per share certain non-cash expense items that arise as a result of the application of business combination accounting rules to our recent acquisitions. Such presentation is not in accordance with generally accepted accounting principles but management believes the presentation is useful to analysts and investors to understand the impacts of growing our business through acquisitions.

^{*}See preceding schedules for a summary description of special items.